



The Children's Institute

Amazing Kids. Amazing Place.

The following is a general overview of The Children's Institute of Pittsburgh's (CI) Financial Assistance Policy, effective June 16, 2016. CI will review each application individually to determine whether the applicant and service qualify for financial assistance. Some services, i.e. self pay programs, will not be eligible for financial assistance.

You may be eligible for **financial assistance** if you:

- Have limited or no health insurance
- Are not eligible for government assistance (for example, Medicare or Medicaid)
- Can show you have financial need
- Provide The Children's Institute with necessary information about your household finances

You may be eligible for **discounted** service, regardless of financial need, if you:

- Have limited or no health insurance
- Exhausted your benefits
- Medical expenses paid from a trust fund

CI is committed to publicizing its Financial Assistance Program on its website, www.amazingkids.org, at admission and upon request. Each patient has the opportunity to apply for financial assistance at all times throughout his or her relationship with CI:

- Prior to treatment
- Throughout treatment
- Up to the resolution of his or her account

About the Application Process

Depending on the individual's need, either free care or reduced patient financial obligations to CI may be offered. Applicants are treated with dignity and respect throughout the process; all information is handled with confidentiality. The patient's cooperation in providing CI with necessary information is crucial to the process.

The process for applying for The Children's Institute's financial assistance or discounted services includes these steps:

First, explore whether you are eligible for insurance benefits that would cover your care (for example, automobile insurance and [Medical Assistance](#)). We can help direct you to the appropriate resources if you need help. CI reserves the right to process the Financial Assistance Application without a determination from medical assistance, provided enough information is available to make an accurate assessment of the patient's financial situation.

Next, complete The Children's Institute's Financial Assistance Application in this packet and available online at www.amazingkids.org.

- Include the supporting documents listed in the Application checklist.
- Mail completed application, proof of medical assistance application and proof of income to:

The Children's Institute of Pittsburgh
Tracey Watkins



The Children's Institute

Amazing Kids. Amazing Place.

1405 Shady Avenue
Pittsburgh PA 15217

Finally, we will contact you to tell you whether you are eligible for The Children's Institute's financial assistance. If appropriate, we can discuss arrangements for a payment plan.

Following a determination of FAP-eligibility, a FAP-eligible individual may not be charged more than AGB for emergency or other medically necessary care as required by Treasury regulations 1.501 (r) – 4 (b) (2) (c).

Determination of Assistance Amount

In determining a reasonable and fair level of assistance, CI applies a sliding scale

At or below 200 percent of the federal poverty guidelines:	The patient is eligible for 100 percent financial assistance. The fees for The Children's Institute services are completely waived.
Between 201 and 250 percent of the federal poverty guidelines:	The patient is eligible for an 80 percent reduction in charges from The Children's Institute — in other words, the patient pays 20 percent of the charges.
Between 251 and 300 percent of the federal poverty guidelines:	The patient is also eligible for a 60 percent reduction in charges from the Children's Institute — the patient pays 40 percent of the charges.
Between 201 and 350 percent of the federal poverty guidelines	The patient is also eligible for a 40 percent reduction in charges from The Children's Institute — the patient pays 60 percent of the charges.

If the patient's household does not meet the eligibility guidelines, the patient may qualify by demonstrating that medical expenses and/or related catastrophic events have resulted in a financial burden that threatens the financial well being of the patient and his/her family. CI must have the ability to validate these expenses.

Financial assistance does not apply to international patients who come to Pennsylvania in order to seek treatment from CI.

Discounted services

To receive a discount, the above application process must be followed.

You may be eligible for discounted service, regardless of financial need, if you:

- Have limited or no health insurance
- Exhausted your benefits
- Reside outside of the United States
- Medical expenses paid from a trust fund

Discounts do not apply to copayments or deductibles.